

Frankie First-Year

frankie.firstyear@crimson.ua.edu
205-348-5848

EDUCATION

Bachelor of Arts, May 2025

The University of Alabama, Tuscaloosa, AL

Major: English

East High School, Mytown, CA, June 2021

GPA: 3.8/4.0

WORK EXPERIENCE

Catering Assistant, *Kris's Cakes and Catering*, Tuscaloosa, AL, September 2021-present (seasonal)

- Oversee routine store operations in absence of manager
- Create theme parties for special events, adhering to each client's budget
- Provide excellent customer service by customizing menus according to preferences and dietary needs

Sales Associate, *Ace Hardware*, Mytown, CA, June 2020-August 2021

- Maintained detailed knowledge of inventory to provide customers with best solutions
- Demonstrated adaptability and teamwork in assisting as needed throughout store
- Earned employee-of-the-month award twice in 12 months

COMMUNITY SERVICE

Participant, *Alabama Action*, The University of Alabama, Tuscaloosa, AL, August 2021

- Rebuilt school playground with a team of 15 fellow freshmen
- Gained understanding of challenges faced by communities with limited resources

Volunteer, *Sycamore Place*, Mytown, CA, June-August 2021

- Promoted two fundraisers through social media, resulting in an increase of almost \$500 in donations from the previous year

Volunteer Coordinator, *Soup Kitchen*, Mytown, CA, September 2019-May 2020

- Coordinated 50+ volunteers in partnership with churches and social service agencies
- Stocked supplies and served food to 200+ people for 10 hours each week
- Earned satisfaction rating of 4.9/5.0 consistently on volunteer feedback surveys

LEADERSHIP EXPERIENCE

Team Captain, Varsity Soccer, *East High School*, Mytown, CA, January-May 2021

- Directed team plays according to coach's strategy
- Mediated conflicts among 11 teammates and encouraged positive behavior in all situations
- Earned Coach's Award for leadership and overall performance

Vice President, Spanish Club, *East High School*, Mytown, CA, September 2019-May 2020

- Organized Spanish Trivia Night, promoting interaction among 75+ club members
- Coordinated and facilitated 7 meetings, including officer elections for the coming year